#### JONATHAN LESLIE NERI VAN OTTEN

# DESIGNING AND BUILDING DATA SCIENCE SOLUTIONS

### ABOUT US



Jonathan Leslie

Director of Data Science Pivigo



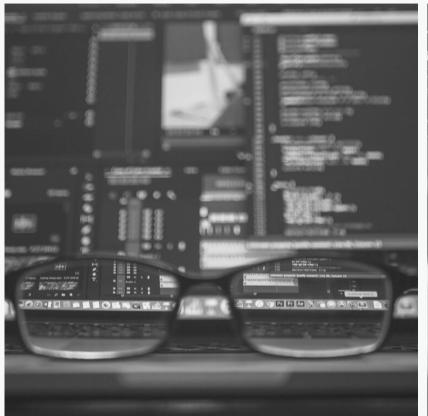
Neri Van Otten

CEO Spot Intelligence

### DIGITAL TRANSFORMATION

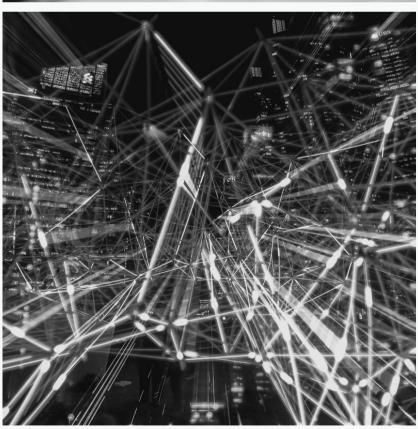
#### WHY AI IS SO IMPACTFUL

- Increase operational efficiency
- Improve quality of services
- Understand customers better









### Since 2000 52% of the Fortune 500 companies have disappeared

### SMEs

99% of companies
>50% GDP

53% adopting digital transformations

### 87%

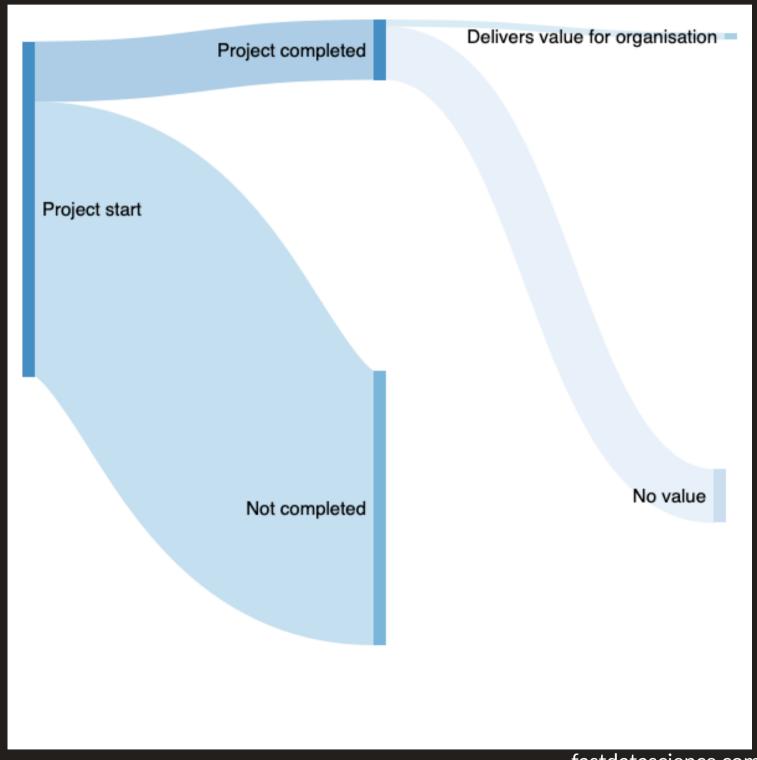
of data science projects never make it into production

### 8%

of completed projects generate value

2%

success rate

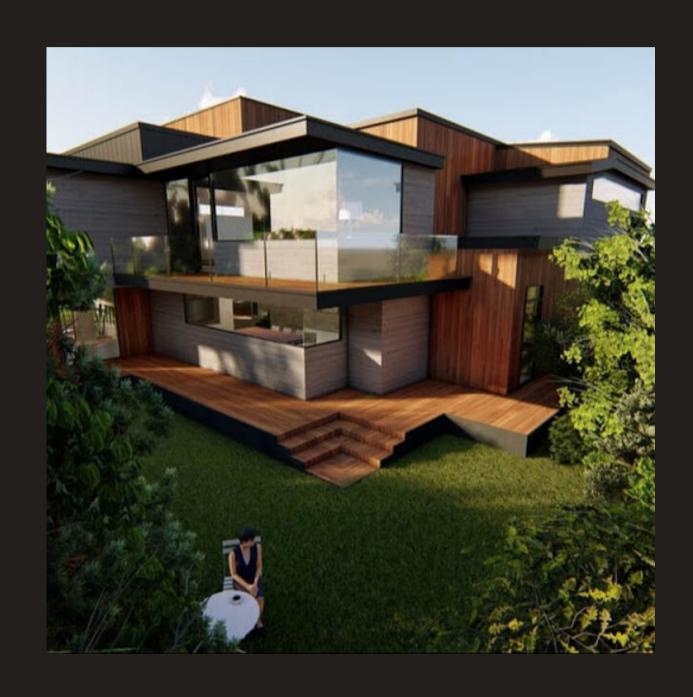


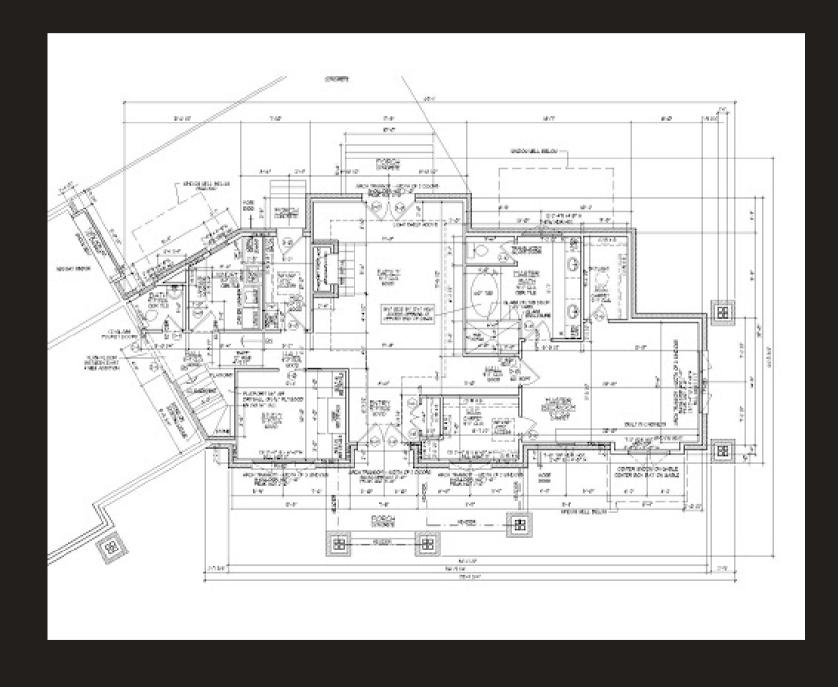
fastdatascience.com

### WHY?

- Harder than expected
- Leadership/ownership issues
- Insufficient organisational alignment

### DESIGN



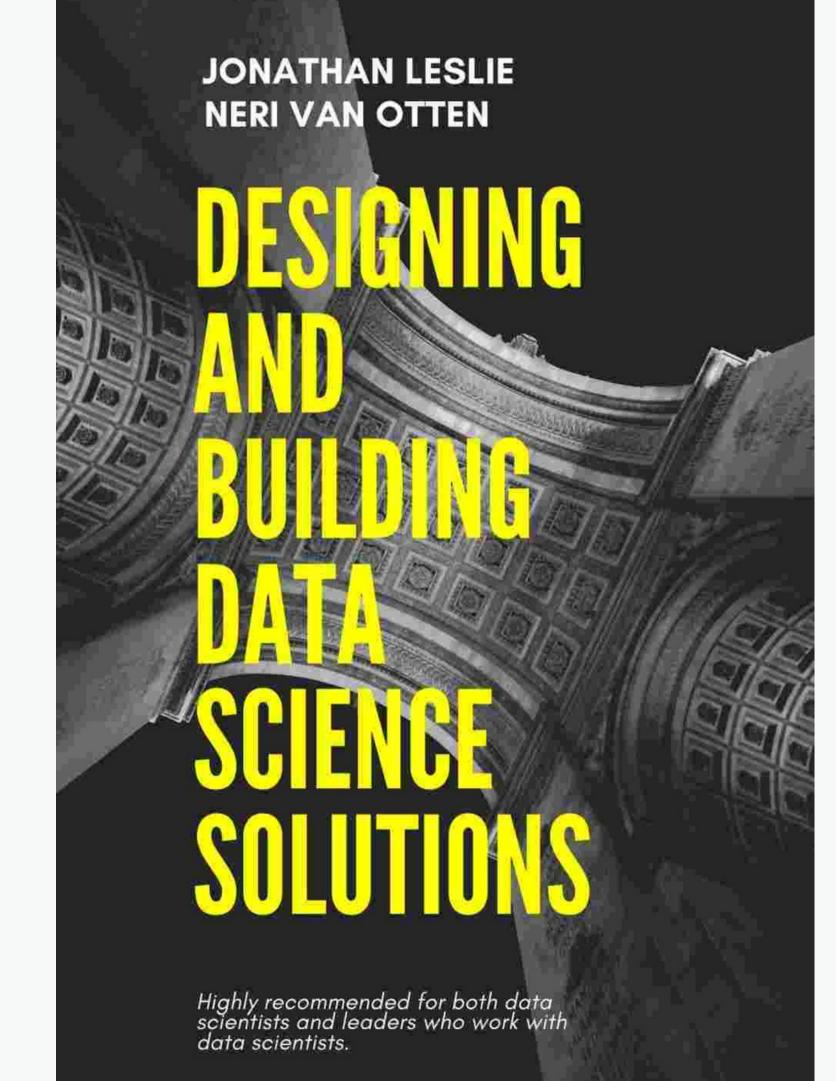


## DESIGNING AND BUILDING DATA SCIENCE PROJECTS IS REALLY HARD

**EXPERIENCE MATTERS** 

Our book was written to share our knowledge. Free to read at datasciencedesign.com or available on amazon.

https://datasciencedesign.com



### EXECUTION

How the project is done

### EVALUATION

How we assess success

### EXECUTION

How the project is done

### EVALUATION

How we assess success

### PROJECT EVALUATION

**Contextual** 

**Business** 

**Product** 

**Project process** 

### PROJECT EVALUATION

**Contextual** 

**Business** 

**Product** 

**Project process** 

Long-term impact

### Contextual



### Contextual

The circumstances surrounding a project and the externalities that affect it

### Focus on strategy



Strategic imperatives



Challenges in delivering strategy



Missed opportunities

### Business











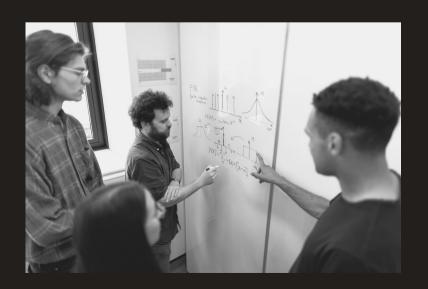


### Business

How much value the project brings to the business

# Can be difficult to measure





#### Concrete metrics

Increased revenue
Time saved
Measured customer satisfaction

#### Defined KPIs

Assess project's impact in isolation

#### Less tangible outcomes

Insights generated

Adoption of "data-driven" approach

Understanding of data landscape



### Product

Deliverables and technical specification

### Focus on quality



#### Dunnining

Model accuracy

Precision

Recall

F1



#### Product performance

Accuracy Interpretability Speed



#### Code quality

Efficiency
Documentation
Scalability



### Project process

Actions taken towards producing deliverables

### "Scientific chops"



#### Delivery

On-schedule
Within-budget



#### Scientific rigour

Exploratory data analysis
Model selection
Statistical analysis



#### Knowledge of tools

Methodologies
Coding proficiency

### PROJECT EVALUATION

**Contextual** 

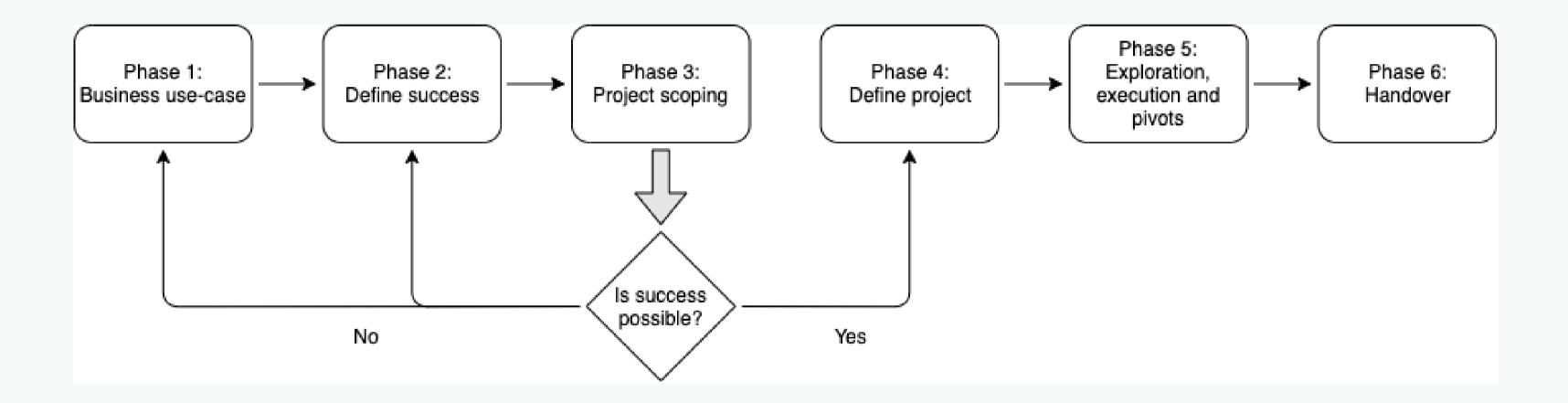
**Business** 

**Product** 

**Project process** 

#### SIX PHASES OF A PROJECT

#### OUR FRAMEWORK



#### The Business Case

### IS THERE ALREADY A CLEAR BUSSINESS CASE?

If not it's time to brainstorm and consider your possibilities.

### ARE THERE CONCRETE OBJECTIVES?

Often innovation is an objective but this isn't a concrete enough business case.

### DEFINE THE QUESTION AND FORMULATE A HYPOTHESIS

It is important that all parties agree on the project's scope and goals

#### INFORM THE STAKEHOLDERS

Make sure everyone is informed as to what the end result of the project will look like and how this will meet the business objectives.

### DEFINE SUCCESS

#### How will we measure success?

- Who will be involved?
- What will be included?
- How will the end product be used?

#### Key Performance Indicators (KPI)

- Is your objective **Specific**?
- Can you **Measure** progress towards that goal?
- Is the goal realistically **Attainable**?
- How **Relevant** is the goal for your organization?
- What is the **Time-frame** for achieving this goal?

#### Feasibility Studies

Objectively and rationally uncover the strengths and weaknesses of a project to assess the likelihood of success.

#### SCOPING

#### QUICKLY ACCESSING HOW FEASIBLE A PROJECT IS

Getting access Data cleaning Hypothesis How can we Is success to data testing reduce risk? possible?

### Project Definition





#### Develop a project plan

Stages, aims and milestones
Be specific

#### Skills and budgeting

Expertise required

Over/under budgeting dilema

Manage the project and evaluate the project plan

Put project management tools and practices in place

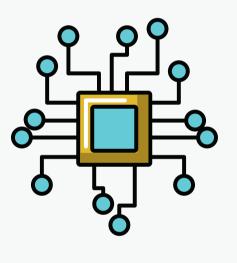
Look back ath the 4 levels of evaluation

### EXPLORATION, EXECUTION, PIVOT

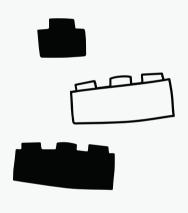
#### DOING THE WORK



Research



Prototyping



Build, assess, rinse, repeat



Evaluate



Go to client

#### **HANDOVER**

Set the project up for long term success!









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THANK YOU!

